

What Cleaning!

Full Clean Specification

Welcome to What Cleaning! The premier specialists for all of your end of tenancy requirements. From end of tenancy (move-out cleans) to waste removal such as furniture and unwanted items. look no further as we can make the transition from home to home as seamless as possible whilst protecting your tenancy deposit with a full professional clean by one of our fully trained, uniformed and vetted members of staff.

Satisfaction Guarantee

Breathe Easy as all our services at What Cleaning come with a full guarantee of return policy to help protect your deposit. We ensure a faultless clean however, if your clean falls short at the check-out inspection, we must return straight away to rectify any cleaning omissions. Our official statement is as follows; in the event that there are any cleaning omissions brought forward at the checkout from any of the parties involved with the tenancy agreement, including tenant, landlord, managing agent or inventory clerk, we must return to the property, completely free of charge.

Kitchen



- Wash and polish all work surfaces to ensure smear free finish.
- Clean inside all cupboards and drawers. Remove all old foodstuffs, carrier bags, Perishables etc. and dispose of. Instruction manuals to be kept along with any other items of maintenance for the property such as radiator keys.
- Ensure all crockery, cutlery and utensils are clean and neatly stacked.
- Clean sink and taps and remove limescale and polish where required.
- Wall tiles to be de-greased, cleaned, and polished. This is to include the cleaning of grouting where possible and to the best of our ability.
- Clean oven internally to remove all build up grease and carbon including the cleaning of one factory fitted tray and all oven grills. Clean and polish exterior stainless steel/chrome.
- Clean and remove grime from extractor. To include the cleaning of 2 mesh grill extractor filtration elements.
- Clean refrigerator/freezer removing all grime, mildew, carbon, and food deposits. Leave switched on – Freezer must be de-frosted prior to the arrival of the cleaning team.
- Dish washer – clean filters, remove limescale build up, clean rubber seals, and run proprietary cleaner through system.
- Clean exterior of all appliances.
- Bins to be cleaned inside and out.



Bathroom

- Shower screen descaled, cleaned and polished.
- Wall tiles degreased, cleaned and polished (mould growth if any removed from between grout).
- All soap and shampoo residue, etc. to be removed.
- Bath, basin, taps, shower and fittings to be cleaned, de-scaled and polished.
- Toilet to be de-scaled using commercial grade de-scaler. Seat to be cleaned and sanitised– Toilet to be sealed shut with sanitary band to ensure safety.
- Mirrors to be cleaned and polished.
- Floors to be washed. If carpet floor to be professionally cleaned.



Carpet Cleaning

- Carpets to be thoroughly vacuumed including all edges using a hand tool.
- Pre-treatment of carpets to help agitate fibres.
- Steam cleaning or hot water extraction to be carried out on all carpets.

General



- Dusting throughout, including ceilings, light fittings and shades, light switches, dado rails, skirting, spindles and banisters, curtain rails, wall pictures, mirrors, fire surround and radiators.
- All furniture to be moved and cleaned underneath or behind, providing it is safe to do so.
- Mattresses to be lifted and vacuumed under.
- All other floors to be washed and polished.
- All glass (furniture tops, mirrors, picture frames, etc.) to be cleaned with window cleaner.
- Curtains to be vacuumed on site (to advise property management of condition).
- Windows to be cleaned internally and externally (where accessible), windowsills to be wiped down – External windows to be cleaned providing safety mechanism allows for access to the outside pane and providing they are safely reachable.
- Drawers and shelves to be cleared of any rubbish including old magazines, newspapers and any perishables unless stated otherwise. **Up to one black refuse sack only.**
- All upholstery to be vacuumed including cushions lifted and cleaned.
- All wooden furniture to be carefully wiped clear of dust.
- All bedroom furniture and storage units to be cleaned inside and out.
- Bedroom furniture to be arranged neat and tidy.
- Bedding and linen to be folded.

Additional Services

Please call or email the office to obtain your free quotation.



Upholstery steam cleaning

If you require any steam cleaning to ensure that your upholstery is completely revitalised, please speak with the office team so that we can offer you a quotation. We can offer prices on curtains, rugs, mattresses, headboards, sofas, armchairs, dining chairs and much more. Call or email for a free quotation.

Jet washing

Is your balcony, terrace or back garden looking tired and in need of some care and attention? We can offer full treatment and jet washing services to help bring it back to life. Please speak with the office to obtain your free quotation.



Waste removal

Do you have furniture or unwanted items that you do not plan to take with you to your next home? If so, What Rubbish can assist. What Rubbish is our sister company who take care of all rubbish in a eco-friendly, safe and responsible way. Our fully trained, licensed waste carriers can help you to remove something as simple as a single mattress right through to a full property clearance. Please speak with the office team today to obtain your free quotation.